

From: Karen Erickson <karen.healthybynature@gmail.com>
Sent: Friday, July 30, 2021 1:28 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Attn ADA Coordinator

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IDAHO PUBLIC
UTILITIES COMMISSION

IPC-E-21-22

PUC

I was unsuccessful in obtaining Accommodation from the court system of Idaho with respect to my suit against Idaho Power. They told me I was supposed to contact the PUC but in the absence of being provided 'effective communication' I don't understand what happened.

I have just had over a month of uncontrolled seizures and honestly I am not able to come to you to communicate. I have never heard from Idaho Power and they obviously have not provided me with any of my Accommodation requests that would allow me to communicate with them. for this reason I am formally requesting RA from the PUC.

I am a qualified disabled adult with severe access and communication issues related to my disability. I request that the PUC provide me with a captioned phone and a case manager to be able to communicate with you. This is the same Accommodation I requested from both Idaho Power and Nampa Utilities (I know they are not under your authority), but neither has provided any Accommodation. I only need the service coordinator long enough to get your assistance obtaining access to Idaho Power without being discriminated against on the basis of my disability. Or if you compel Idaho Power to comply with Federal ADA and Section 504 requirements and they provide me those accommodations (which I have requested of them in person and in writing), then that's really all I need to access Idaho Power services.

I will have a courier deliver a copy of this ADA request to the PUC hopefully this week. At that point you may return a letter which the courier can read to me. It is very expensive for me to provide you with this Communication Accommodation so please comply with my ADA Accommodation requests, and if possible send confirmation of the Accommodation with the courier. According to the ADA Accommodation requests are to be handled in a timely manner.

As a friendly reminder, there are two provisions allowing you to decline my request. undue burden and fundamental alteration. If these exemptions are used, PUC bears the burden of proof and are required to submit this in letter and accessible format from the head of the PUC and the requirement exists to still provide me with an equally effective alternative Accommodation.

In those circumstances where personnel of the public entity believe that the proposed action would fundamentally alter the service, program, or activity or would result in undue financial and administrative burdens, a public entity has the burden of proving that compliance with this subpart would result in such alteration or burdens. The decision that compliance would result in such alteration or burdens must be made by the head of the public entity or his or her designee after considering all

resources available for use in the funding and operation of the service, program, or activity and must be accompanied by a written statement of the reasons for reaching that conclusion.

Thank you,
Karen Erickson

DO NOT SEND MAIL!!! This is just for identification purposes. I cannot read or receive mail.
3327 N Eagle ste 110
Meridian Idaho 83646

Sent from my iPad